



Please reply to: Mr Craig Noble

Community Safety

c/o Town Hall
Castle Circus
TORQUAY
Devon
TQ1 3DR

Mr R G Woolacott
(Address removed)

My ref: R:226834/CAN
Your ref:
Telephone: 01803 208025
Website: www.torbay.gov.uk
Date: 26 February 2016

Dear Mr Woolacott

Re: Complaint Received

I have received a complaint from a member of the public who has made some serious allegations about your conduct and behaviour. The complaint is regarding an issue which took place close to the Short Rank, opposite Hoopers on Torquay Harbourside, the alleged incident happened at approximately 14.45 on the 24th February 2016. The complainant alleges that he temporarily parked his vehicle behind the short rank so he could pick up his wife in the area; he recognises that he was illegally parked but he states he was not parked on the Taxi Rank at any time. He then states that you pulled up alongside his vehicle and started shouting and using offensive and foul language. He goes on to say that you then pulled onto the Taxi Rank and got out of your vehicle and started taking photographs of him and his number plate. He states that he asked you to stop taking photographs of him personally but you declined to stop and at this point you again used offensive and foul language. The complainant then alleges that you opened his car door and spat at him, in his face and continued to use offensive and foul language, he is also alleging that you threw a punch at him through the open window of his vehicle. He also says that you prevented him from leaving the area by standing in front of his vehicle and refusing to move. The driver of the other vehicle has made a full statement to the Police who I believe are investigating the matter. I have to advise you that I have requested CCTV footage from the area taken at the time of the incident as this may assist my investigation into the incident.

Torbay Council expects all of its drivers to act in a professional and positive manner at all times under all circumstances. I understand you were obviously frustrated by the actions of the driver parking where he did but as previously stated he did not park on the Taxi Rank at any time. I am unsure why you felt it was necessary to photograph him and prevent him from moving his vehicle.

I now need you to respond to this letter, in writing, as soon as possible and in any case no later than Tuesday 8 March 2016. You should look on your written response as your opportunity to give your version of events and tell me of any mitigating factors you may feel are relevant. Once I have received your response I will then be able to decide if the matter should be referred to the Licensing Committee for a decision on any possible further action.

I look forward to receiving your response, should you require any further information please contact the Licensing Office on the telephone number above.

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If you require this in a different format or language, please contact me.

Should you need to contact us please quote the reference number above.

Yours sincerely

Mr Craig Noble
Licensing Enforcement Officer
Licensing and Public Protection

Please note that, apart from personal details subject to the Data Protection Act, information contained in this letter may be divulged to members of the public under the Freedom of Information Act 2000.